



## CSA TERMS & CONDITIONS

By purchasing an Iron & Elder Farm CSA share, for yourself or as a gift, you agree to the following terms and conditions as the recipient.

### PAYMENT

I understand that once I sign up and pay for my membership in full, I have secured my place in the CSA for the respective season.

**There are no refunds, either full or partial, for cancellation of my CSA once purchased.** \* Members may choose to transfer their share to an alternate person if they wish, but that is the responsibility of the CSA member. Iron & Elder Farm will not facilitate that process. I understand that I am responsible for informing Iron & Elder Farm if such a transfer occurs.

\* In the case of a deployment or PCS/ ETS, please contact us as soon as possible. We realize these changes are sometimes unforeseen and we will do our best to work with each family on a case-by-case basis.

### START DATES

I understand that the start date of each CSA share is flexible, based on seasonal conditions and product availability. I am aware that Iron & Elder Farm will communicate via email to inform all members of updates and the official start date, and that it is my responsibility to contact the farm via email if I am not receiving notifications near the projected CSA start date.

### PICKING UP MY SHARE

I understand that my share will be delivered weekly to the pick-up location or ready at the farm. **If I am out of town or unable to pick up my CSA for any reason, I understand that it is my responsibility to find a substitute to collect my share.** If I am unable to pick up my share, I will entitle a friend to do so. I understand that if my share is not picked up on the designated day, within the designated time, I forfeit that share and that

it will be donated at the discretion of the farmer. I will not receive credit or a refund for any shares that I do not pick up.

Pick up time parameters are set for the entirety of the season. **I agree to not sign up for the CSA knowing that I cannot make it to pick up on the designated day & time.**

I agree to not arrive early or late to the pick-up location expecting my share to be available. **I understand that the pick-up location is also a place of business**, and that I am not to interrupt or distract the staff in the course of their normal duties.

I understand that if I do not bring my own container or bag to transport my produce home, that I have permission to take my labeled produce box provided by Iron & Elder Farm and then return it the following week at my pick-up location.

## SPLITTING MY SHARE

I may coordinate the splitting of my CSA share with another individual. **I understand that Iron & Elder Farm does not facilitate such arrangements and does not coordinate special payment on split shares.** I will make all arrangements myself for collecting payment from the individual with whom I am splitting my share.

## “OFF” WEEKS

Over the course of the CSA season there are designated weeks in which the CSA will not be delivered. There will be no CSA delivery during the week of Aug 1<sup>st</sup>- Aug 16<sup>th</sup> and then again, the week of October 9<sup>th</sup>-13<sup>th</sup>. The week in August allows us to focus on plantings for the fall season and catch up on farm tasks around the halfway point of the CSA. The week in October is fall break for Montgomery County School System. I understand that my share will not be available on those designated dates and that I will receive reminders about the specific dates those “off weeks” occur in my weekly email from Iron & Elder Farm.

If I am out of town on a week that is not a set vacation week, I understand I am responsible for sending a proxy in my place to collect my share.

## SHARING THE RISK

I understand that as a member, I share in both the bounty and the risks of farming. I understand that the risks include poor harvests due to unfavorable weather or pests, or the total loss of all crops due to a natural disaster such as fire, flood, or drought.

## COMMUNICATION

I understand that email is how Iron & Elder Farm communicates updates and changes, as well how they distribute our weekly newsletter during the season. By signing up for the CSA, I understand that I will be added to the weekly email list, and I agree to add **ironandelderfarm@gmail.com** to my email contacts.

**Iron & Elder Farm will not be held responsible for miscommunications due to our e-mails going to your Spam folder or Promotions tab.**